



Now Book It is an online restaurant management application, that provides its service to Australia and New Zealand's best restaurants.

We provide a service whereby, if you make a reservation in restaurant, you will receive emails or SMS messages in relation to your reservation from the venue you made the reservation with, via our services. This is only in relation to your reservation that you have made, we do not communicate with you in any other manner.

We do not send marketing material or bulk emails on behalf of the restaurants.

If you are receiving emails or are on a mail list specific to a venue you have made a reservation with, in the past – you will need to contact them directly to ask to be removed from their lists.

NOW BOOK IT – GDPR

An individual can request information about:

- What personal information we hold about them
- The categories of personal information we collect from them
- The purposes for collecting and processing personal information from them
- How long we plan to keep the personal information
- The process to have incomplete or inaccurate personal information corrected or completed
- Removal or amendments of data

If you would like access to any personal information and data that we have about you, would like it amended or wish for it to be deleted, you can contact the venue you have interacted with using our system to have this amended, or deleted.

Alternatively, you can contact us here at Now Book IT and we will use reasonable efforts to provide it and if required, correct or delete it. gdpr@nowbookit.com

Upon sending through an email request, we can provide you with any of the above-mentioned information.

Please provide your details when you contact us, with the name of the venue that you made a reservation with and your current specific contact information, so that we can accurately locate your record.

If you request that we amend or delete your personal information from our database by via email, please ensure that you include the name of the venue that you interacted with and the information you want to amend or delete.

Data amendments and deletion will be processed within 30 days of us receiving your email.

Please be aware that this doesn't impact any 3rd party applications that the venue may use to communicate with customers and you will need to follow up with the venue. If you wish to stop receiving marketing emails or other special promotions that has come directly from the venue, please contact them for removal from their databases.

If you make another reservation using our online services and provide an email or a phone number to the venue, you will again be re added to our data base. Please call the venue if you don't want to be re added to the data base and inform the venue when you make the reservation that you do not wish to provide this information.

Now Book It Process:

If you would like for your details to be amended, removed or would like to receive a summary of your personal information, please use the email below:

Email gdpr@nowbookit.com

This will create a ticket in our service desk that will assigned to our development team.

Your information will be removed or amended within 30 days of request and we will notify you once complete.

You will be removed from the venues database that you have asked to be removed from.

We will contact the venue and let them know that you have been removed at your request from their Reservation system.

You will be informed once you have been removed.